

Terms and Conditions

- Rentals run from 4 pm on the first Saturday to 10 am on the last Saturday of the rental period during high season. Other times can be agreed. Guests are asked to confirm their approximate time of arrival in advance.
- Hire charges are inclusive of water and electricity. For winter rentals, additional electricity charges may apply.
- A non-refundable deposit of 25% of full rental cost is payable upon booking. Telephone or e-mail bookings will be held for 7 days to allow time for receipt of the deposit.
- **A security deposit of £200 per property is payable one week before arrival and will be held against any damages.** The deposit is returnable 7 days after the end of the rental period, less deductions, for any damages or excessive wear and tear that may have occurred.
Guests agree to make payment in full for any damages in excess of the deposit amount.
- Guests are required to leave the properties in a clean condition with all the furniture etc returned to it's original location. We will make a £50.00 deduction from the deposit for excess cleaning required at the end of the rental if applicable.
- Guests must pay the balance of the total cost at least 90 days before the beginning of the rental period. Late payment of the balance may result in the cancellation of the booking and guests will forfeit their deposit. Bookings made within 90 days of the rental period must be paid in full within 7 days of receipt of the telephone or e-mail booking.
- **Cancellation Policy –**
 - 70 – 90 days prior to rental date: 40% of the balance will be refunded.

- 42 – 69 days prior to rental date: 20% of the balance will be refunded.
- Less than 42 days prior to rental date: no refunds will be given.

- The use of the accommodation and amenities are entirely at guests' own risk.
- Personal belongings left in or around the property are entirely at guests' own risk. Responsibility cannot be accepted for any losses however caused.
- Liability cannot be accepted in the event of the booking being cancelled or altered by force majeure (including floods, storms, riots, strikes, wars and Acts of God) or other events outside our control.
- If guests for any reason vacate the premises early, responsibility for any additional costs incurred cannot be accepted, nor can any unused part of the rental charge be refunded. **It is strongly recommended that guests arrange appropriate holiday insurance, including cancellation cover.**
- **Please contact us if you have any questions concerning these terms and conditions.**
- We look forward to welcoming you to Les Jardins des Arts and hope you have a wonderful holiday!